

# ALLWORX CLOUD

By I T Bandwidth Services



Consulting  
Customizing Solutions  
Implementation  
Support

Optimization for Business



## Optimization for Business

### Allworx Cloud Features

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- Central server location that can serve multiple locations
- One monthly invoice for service and phones—usage that is provided and billed on a metered or unlimited basis
- All the features of Allworx including ACD, Conference center, Reach, Interact Pro and all Allworx handsets
- Protection of your investment—Allworx handsets can be reused when moving your hosted solution to a premises based solution
- No re-training of users when migrating from an Allworx Cloud solution to a premises based solution

Allworx phone systems are a powerful business tool that aid your business in reaching your customers and them reaching you. Until now, Allworx has been a premises based solution installed in your company's office and run as an on-site solution. That has now changed.

IT Bandwidth has designed a few powerful choices for the SMB market to provide anywhere from 2—200 Allworx handsets from our cloud. Our Allworx Cloud solution uses Tier 1 bandwidth and Tier 3 Data Center.

As an Allworx Cloud customer, you still enjoy all the Allworx features and functionality you would as if the system is sitting right in your office. You now have the ability to start small and grow into a premises based solution or stay as an Allworx Cloud customer at your discretion.

Our SD-WAN option provides QoS and Private Networking features on low-cost Internet service



## CUSTOM SOLUTIONS

No business organization is the same, and all have unique needs to set them aside from their competition. Allworx Cloud can apply the right size and features to make your communications solution right for you.

## PC BASED SOLUTIONS

With Allworx Interact Pro, you will be able to see who is calling you right on your computer display and answer the calls accordingly. The software on your PC interacts with your phone to provide more customer information during the phone call.

## Call Center Solutions

Allworx ACD solutions will provide your operation with high end features and capacity without the high end expense. Allworx call queues and ACD functionality comes with full reporting for management and call logging metrics allowing smarter decisions about staffing and training to better serve your customers.



## CUSTOMIZED ALLWORX CLOUD BUNDLES

IT Bandwidth has developed a few powerful bundles that we are proud to offer:

**Hosted Allworx Handsets**—Starting out with just handsets, priced as individual seats includes unlimited domestic calling, and direct number(s). This package is perfect for the small company just starting out.

**Hosted Existing Allworx System**—More economical than the seat price, and secured in our data center. Keep your existing Allworx handsets and locate your existing or upgraded Allworx server in our Data Center. Looks and feels like your own Allworx system but has the protection of our Data Center and included SIP trunks.

**Hosted New Dedicated System**—Get your own Allworx system backed up in the cloud with handsets in your office. Protected by our Cloud, and offering recovery plans to your business. Provided as a low monthly cost or simply hosting your Allworx server that is new or existing.

**Hosted On-Site**—Your own Allworx system that is installed on site and billed as one low monthly cost including service, maintenance, and back-up service. Let the Allworx experts free you up to serve

## ALLWORX CLOUD

### Your Choice Matters

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Choosing the right package for your business matters. Start small and grow big with options. We make it easy for your business to get the best of both worlds. Grow from a hosted system to a premises based system without losing your investment.

Make your choice count now and well into the future for your business.



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